SE Action Pack

Innovation and Excellence in Non-Conformance Management



Achieving excellence in managing nonconformances means following the correct steps, executing each activity with utmost efficacy and deploying a continual enhancement process. To overcome these challenges, it is also fundamental to have the support of the right technology.

Continually enhance your corporate performance by optimizing processing of non-conformances.



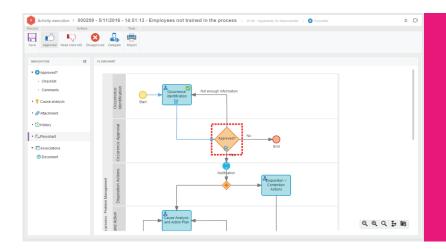
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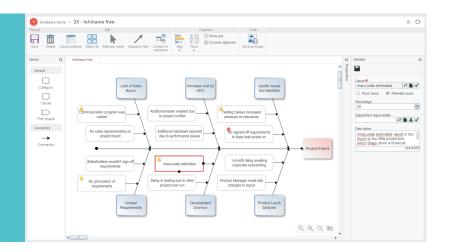
Standard Reporting

It is essential for the occurrence of a nonconformance to be tracked in a standardized way. SoftExpert solution helps capture and standardize comprehensive data on nonconformances, recording all relevant information.

02 Review and Approval

The data from non-conformances is commonly reviewed by a board to set de priority of the problem and approve its sequence. SoftExpert solution routes non-conformances to the relevant owners for review and approval.





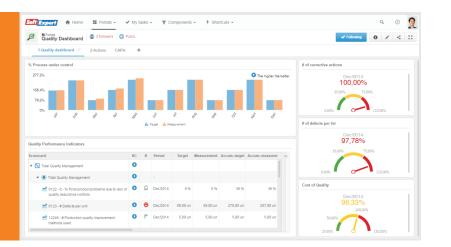
03 Investigation

A systematic investigation of the root causes of identified problems or risks is essential to prevent their recurrence. SoftExpert solution assigns investigative tasks to the responsible personnel and supports a complete root cause analysis, including Ishikawa, 5 whys, among others.

04 Corrective Actions

Corrective actions is nothing but the actions based on the problem identification and investigation, aiming to resolve and/or avoid non-conformances. SoftExpert solution optimizes the creation and tracking of detailed CAPA (Corrective and Preventive Action) plans.

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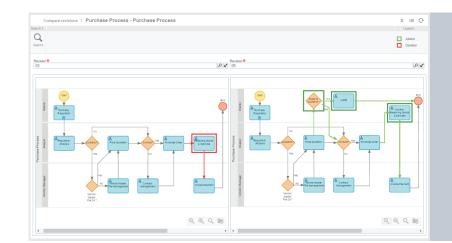


5 Reporting and Metrics

The non-conformance management system should support both business processes as well as in-depth analysis and reporting using analytics capabilities. SoftExpert solution provides real-time visibility into nonconformance and CAPA data, statistics and trends.

06 Continuous Improvement

The last step should provide a way for management to make something happen, and change the environment to ensure that the problem no longer occurs. SoftExpert solution enforces a standardized change control process across the enterprise.



SoftExpert Action Pack

Effectively manage deviations, CAPAs and non-conformance.

SoftExpert Action Pack streamlines and standardizes the lifecycle of nonconformance identification, evaluation, and investigation, leading up to CAPA management. The solution provides a common framework for registering, managing, and tracking non-conformances across the enterprise. It streamlines cross-functional teamwork and communication on non-conformance and CAPA activities based on industry standard methodologies, while also provides real-time visibility into related metrics and trends.



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